

# **NINE LIES ABOUT WORK** A Freethinking Leader's Guide to the Real World MARCUS BUCKINGHAM and ASHLEY GOODALL

**MARCUS BUCKINGHAM** is a global researcher and the author of nine business books including *First, Break All the Rules* and *Now, Discover Your Strengths*. He collaborated with Dr. Donald Clifton to create the StandOut strengths assessment which has been completed by more than one million people to date. He worked as a senior vice president at Gallup for 19 years and is currently head of people and performance research at the ADP Research Institute. He also is the founder of his own consulting company. Marcus Buckingham is a graduate of the University of Cambridge. www.marcusbuckingham.com

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The website for this book is at: www.freethinkingleaders.org.

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#### MAIN IDEA

Why is it that many of the ideas and practices which are pretty much held as universal truths are actually deeply unpopular with and intensely frustrating to the people they are supposed to serve?

The workplace of today is full of systems, processes and tools but for the most part they are deeply flawed and work against the idea that you should have the ability to express what's unique about you in the work you do every day. That's why global worker engagement is at less than 20 percent.



Specifically, there are nine myths or lies which will get pushed at you daily which simply are not true. They aim to satisfy the organization's need for control more than anything else. Replace them with nine truths and prosper.

"We came to think of our audience not as the new leader but as the freethinking leader. A leader who embraces a world in which the weird uniqueness of each individual is seen not as a flaw to be ground down but as a mess worth engaging with, the raw material for all healthy, ethical, thriving organizations; a leader who rejects dogma and instead seeks out evidence; who values emergent patterns above received wisdom; who thrills to the power of teams; who puts faith in findings, not philosophy; and above all, a leader who knows that the only way to make the world better tomorrow is to have the courage and the wit to face up to how it really is today. This is for you."

- Marcus Buckingham and Ashley Goodall

LIES	TRU	TRUTHS	
PEOPLE CARE	1 PEOPLE CARE	BECAUSE THAT'S WHERE	
WHICH COMPANY	WHICH TEAM	THE REAL WORLD	
THEY WORK FOR	THEY 'RE ON	WORK HAPPENS	
THE	2 THE BEST	BECAUSE THE WORLD	
BEST PLAN	INTELLIGENCE	MOVES TOO FAST FOR	
ALWAYS WINS	WINS	PLANS TO MATTER MUCH	
THE BEST COMPANIES	3 THE BEST COMPANIES	BECAUSE PEOPLE WANT	
CASCADE	CASCADE	TO KNOW WHAT	
GOALS	MEANING	THEY ALL SHARE	
THE BEST	4 THE BEST	BECAUSE FOR HUMANS,	
<b>PEOPLE</b>	<b>PEOPLE</b>	UNIQUENESS IS A FEATURE,	
ARE WELL-ROUNDED	ARE SPIKY	NOT A BUG	
PEOPLE	5 PEOPLE	BECAUSE WE ALL WANT TO BE	
<b>NEED</b>	<b>NEED</b>	SEEN FOR HOW WE ARE AT OUR	
FEEDBACK	ATTENTION	BEST, NOT OUR WORST	
PEOPLE CAN RELIABLY	6 PEOPLE CAN RELIABLY	BECAUSE AT THE	
<b>RATE</b>	RATE THEIR	END OF THE DAY,	
OTHER PEOPLE	OWN EXPERIENCE	THAT'S ALL WE HAVE	
PEOPLE	7 PEOPLE	BECAUSE WE ALL	
<b>HAVE</b>	HAVE	MOVE THROUGH LIFE	
POTENTIAL	MOMENTUM	DIFFERENTLY	
WORK-LIFE	8 LOVE-IN-	BECAUSE WHEN YOU LOOK	
<b>BALANCE</b>	WORK	AT IT, THAT'S WHAT	
MATTERS MOST	MATTERS MOST	WORK IS REALLY FOR	
LEADERSHIP	9 WE ALL	BECAUSE STRANGELY	
<b>IS</b>	FOLLOW	ENOUGH, SPIKES BRING	
A THING	SPIKES	US CERTAINTY	

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